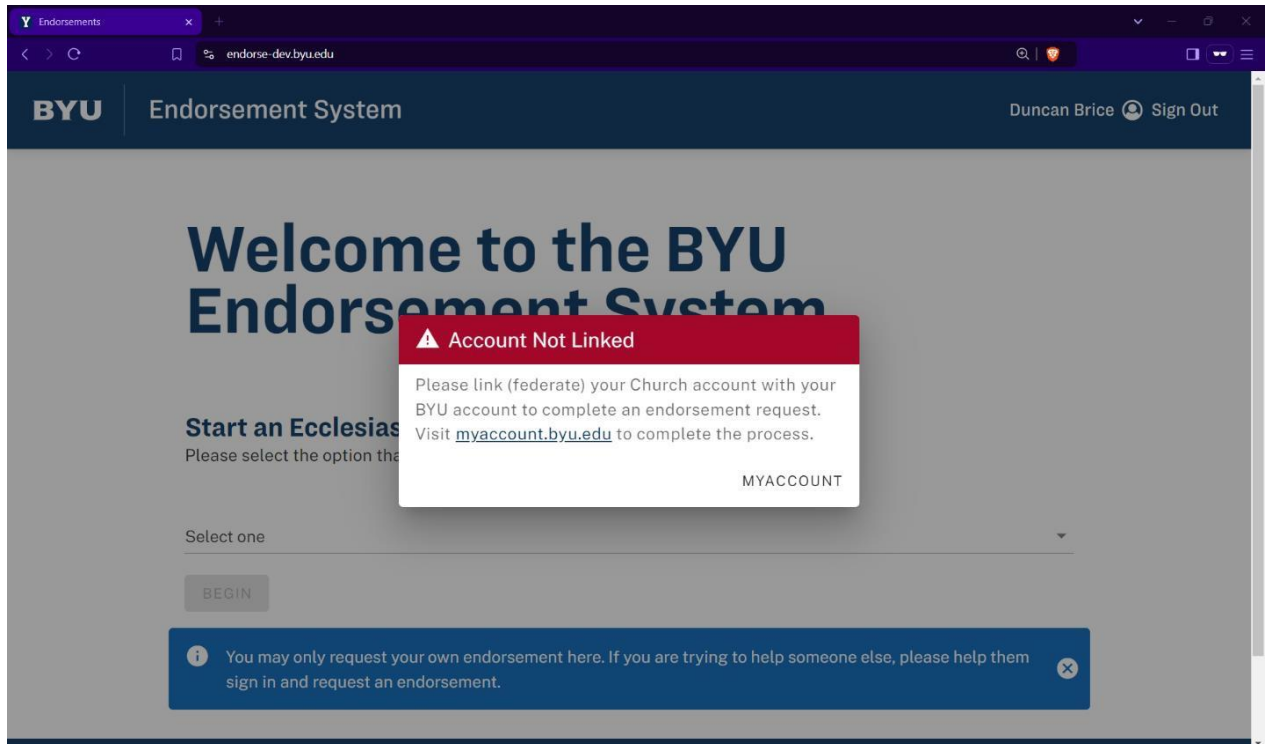


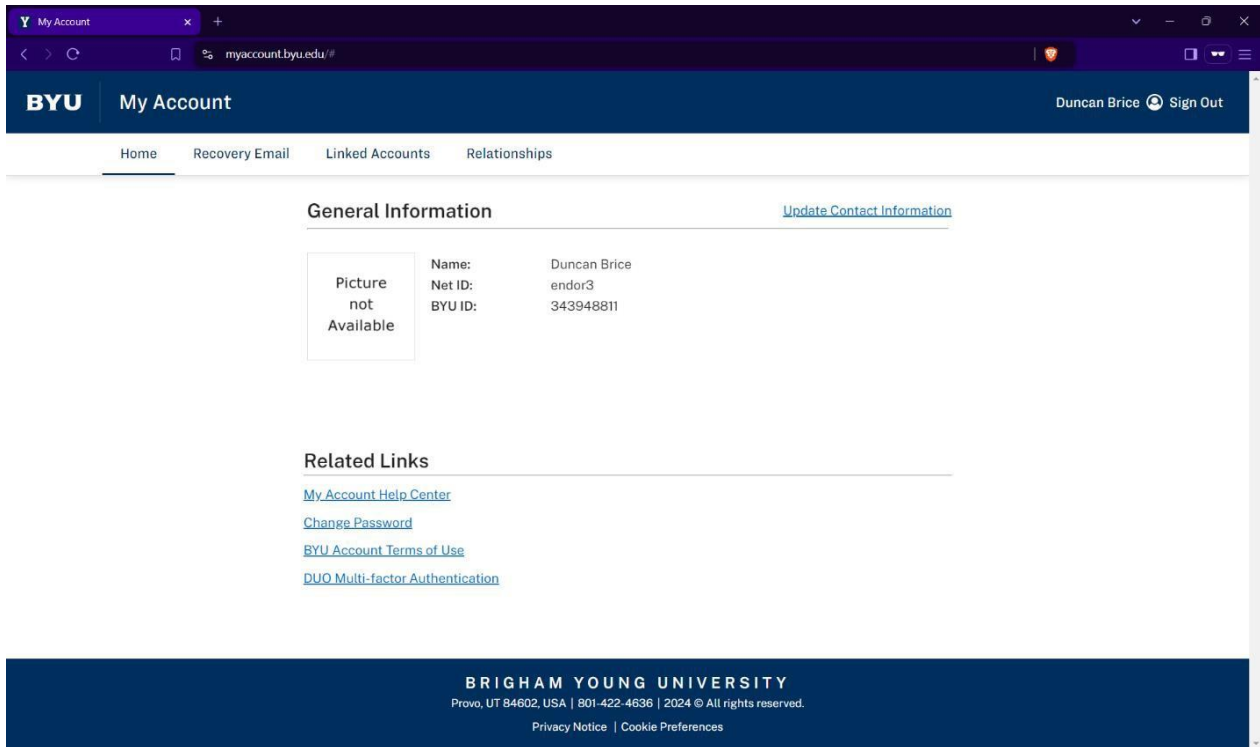
# BYU Endorsement Site – Account Not Linked Error

Applicants should go to <https://endorse.byu.edu> site. After signing in if the user's account is not linked to a Church account then follow these steps to fix the error.

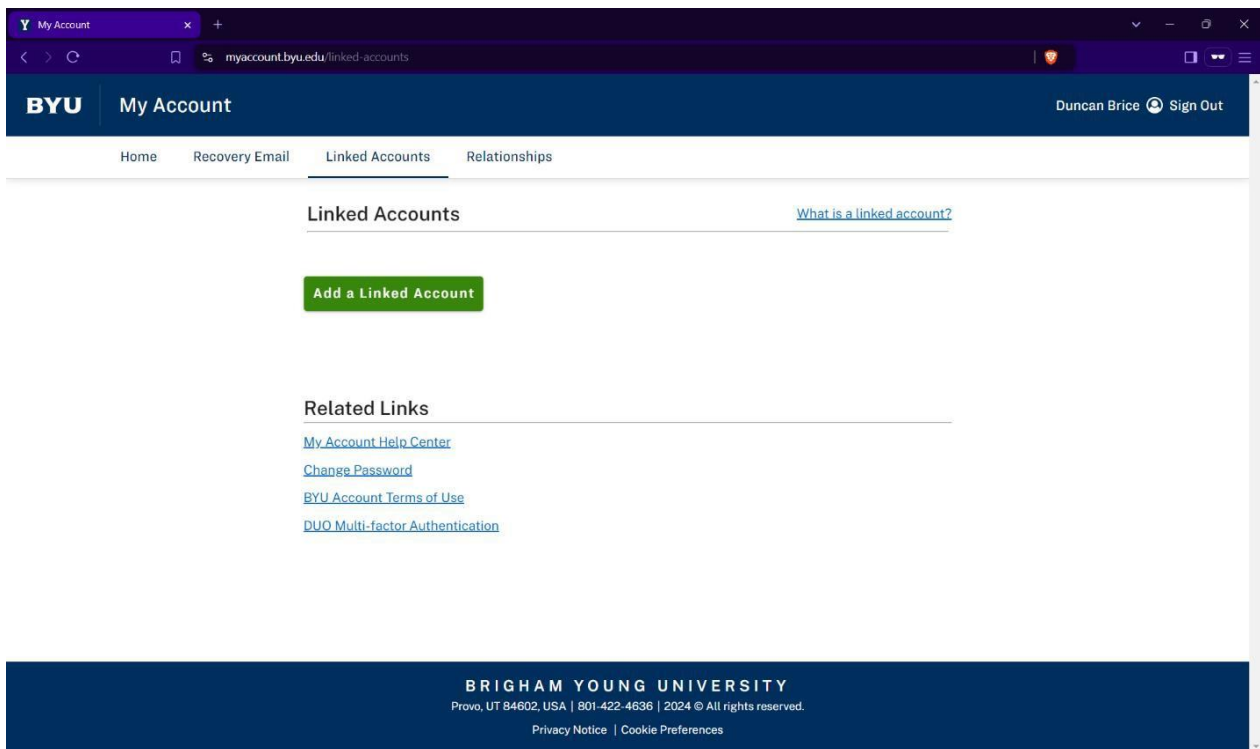
## 1. Account not linked to a Church Account:



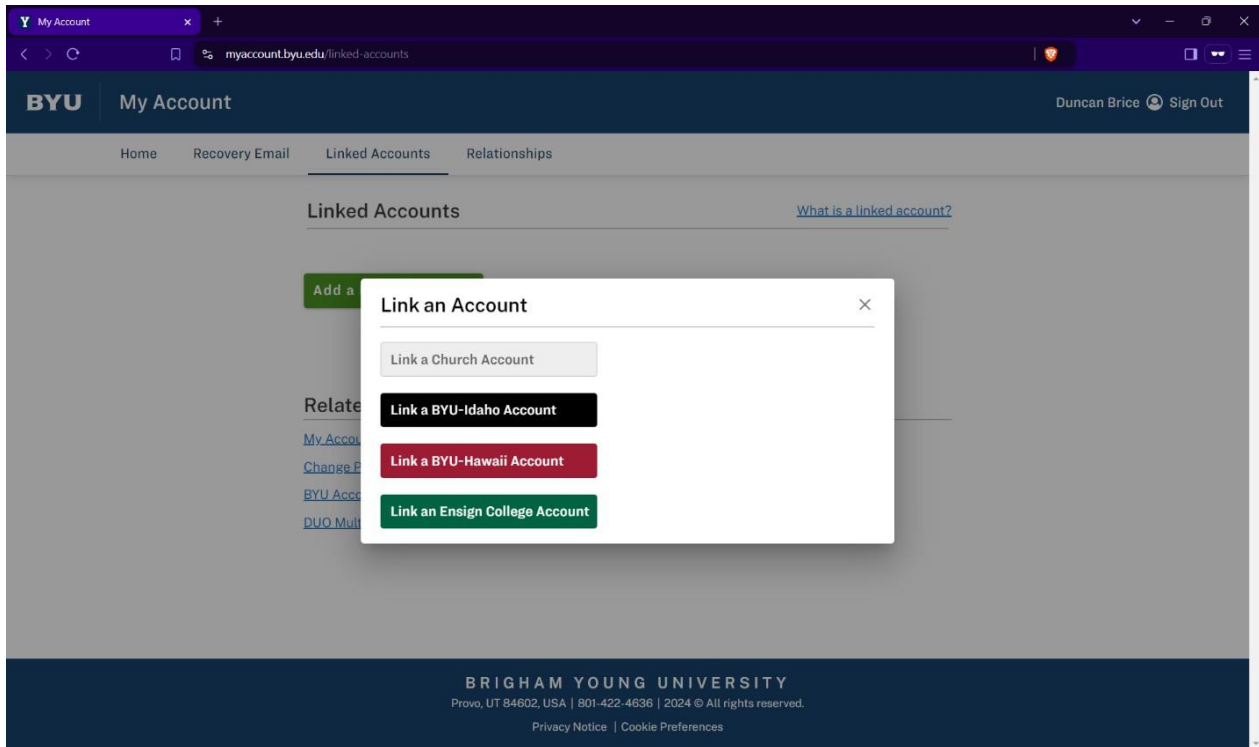
Click on My Account will take you to the [myaccount.byu.edu](https://myaccount.byu.edu) site:



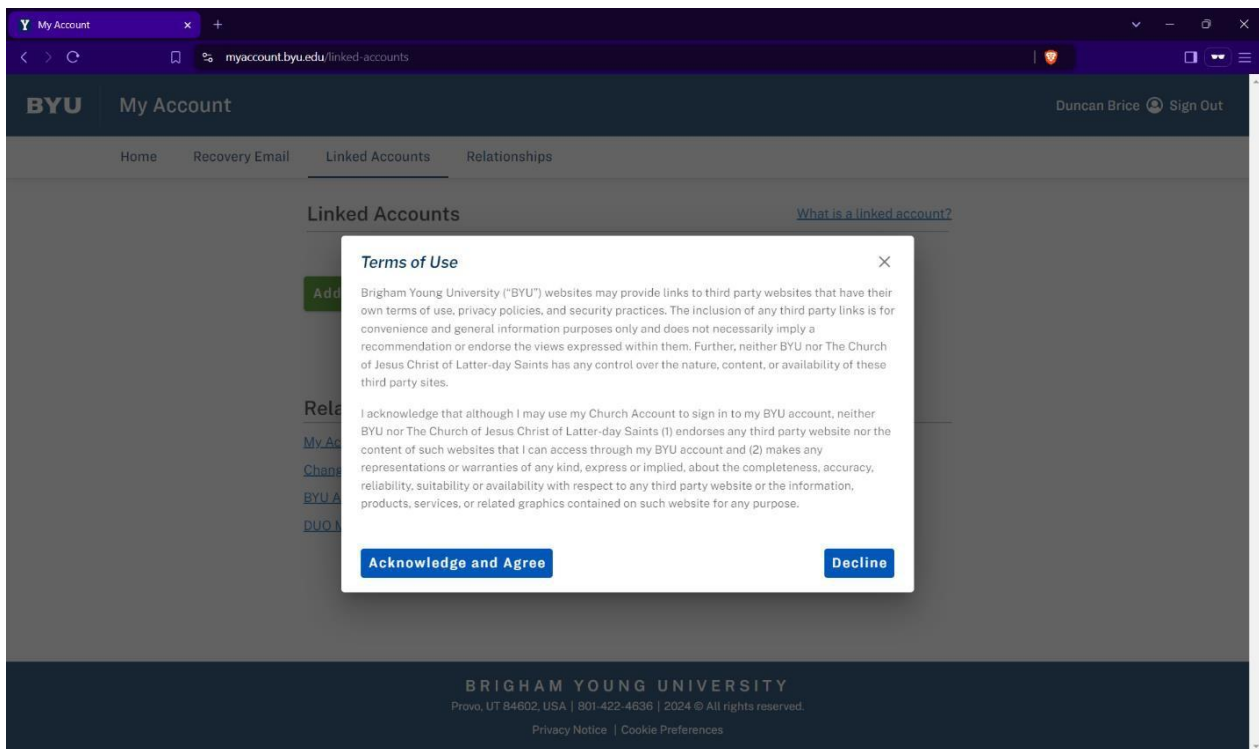
Click on “Linked Accounts” tab:



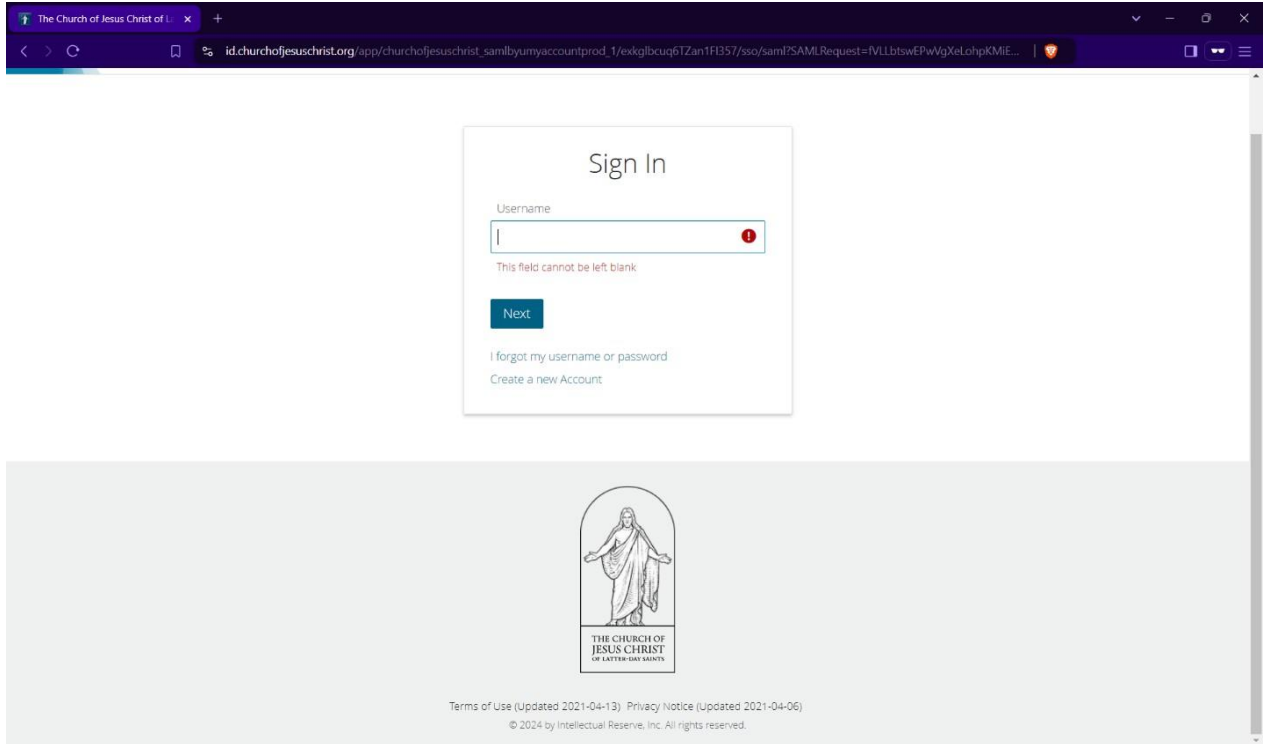
Click on “Add a Linked Account” button will open the following popup:



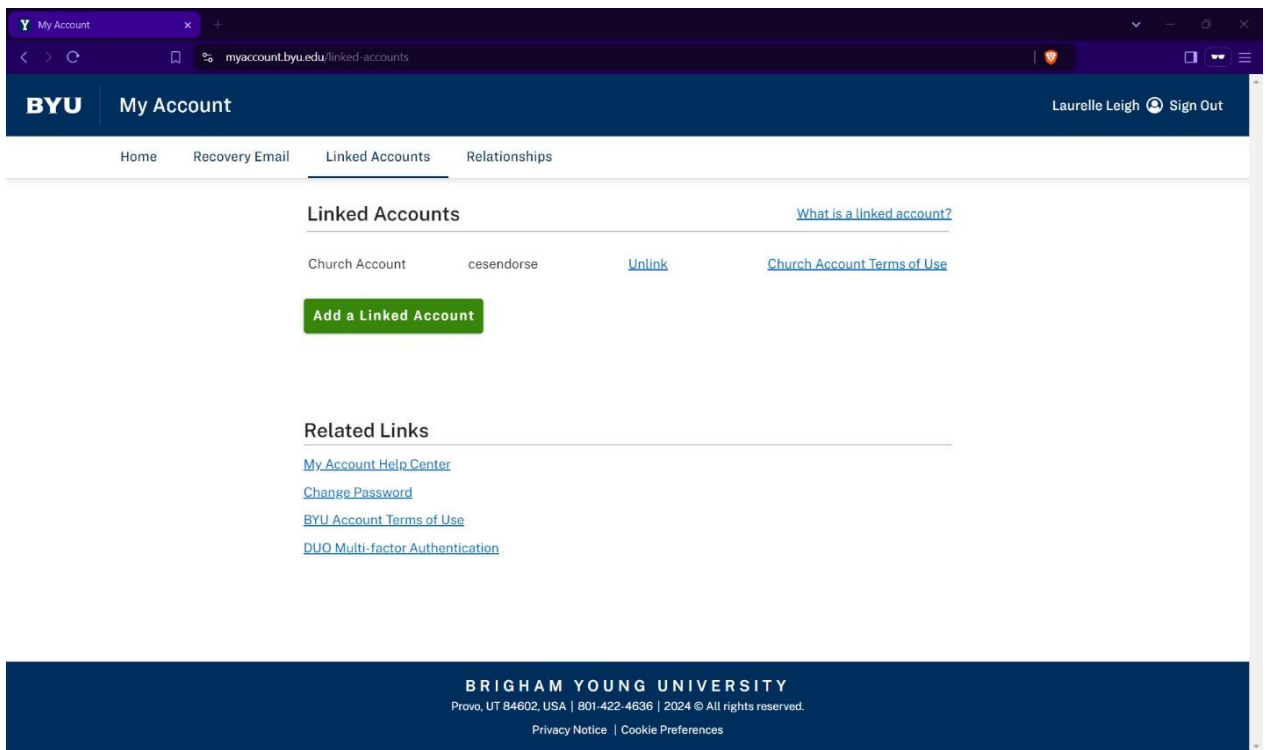
Click on “Link a Church Account” button will open a Terms and Conditions popup:



Click on “Acknowledge and Agree” button will redirect you to the Church’s login page:



After successfully signing in with a Church account, you'll be redirected back to the myaccount page and you should see your linked church account in the linked accounts tab:



Now the user can go back to the endorsement site: endorse.byu.edu